

## Information for your Acupuncture treatment

### CONSENT

Attached are **two** forms with this email and I would ask you of a matter of importance to print off and fill in.(if you do not have a printer please read before treatment and I have forms at my clinic and we can fill it in at the clinic). Please fill in, sign and bring with you to your appointment

- GPDR data consent form
- Consent for treatment and information for treatment

### Infection Control

- To avoid possible cross infection between patients - all treatments at Southwell Acupuncture Clinic are spaced half an hour apart to enable cleaning, disinfecting, changing linen and ventilating the treatment room for patient safety
- Patients are asked arrive at the scheduled time of their appointment to avoid patient crossover
- Please let your acupuncturist know in advance of appointment if you have or been in contact with anyone with COVID

### Handwashing

- You may wash your hands when entering the clinic room.
- Hand sanitiser is also available as required
- Your acupuncturist will wash her hands before treatment and during treatment, when required, also using hand sanitiser as required.

### Face Coverings for Acupuncture treatments

- Face Coverings – are no longer a legal requirement
- It is your choice if you want to wear a face covering and if you want your acupuncturist to wear a face mask.
- Your acupuncturist will wear a Type IIR FRSM face mask if you require

### Payment

- Payments are now paperless, please pay by BACS payments by bank before treatment.
- **My prices are £80 for first appointment -1 ½ hours assessment and treatment then £55 for ¾ hour onward**
- My payment details are Account Southwell Acupuncture Clinic - **Santander Sort code 09-01-56 Account number 55596488.**

- If you have a problem with this please contact me, payments can be made via your online bank account or ringing your bank to organise the payment.
- If you cannot pay by BACS please bring cash
- You may be able to claim on your medical insurance ( receipt given and you claim back)– please check on BAcC site - [Private healthcare – BAcC \(acupuncture.org.uk\)](http://Privatehealthcare-BACc.acupuncture.org.uk)

### **Missed or Cancelled Appointments**

- We appreciate that unavoidable circumstances may dictate that you are not able to attend a pre-booked appointment.
- Should this be the case you must contact the clinic immediately to release the appointment for other patients

### **Cancelling an Appointment Charges**

- A notice period of at least 24hrs is appreciated to avoid a 'Missed Appointment Charge' being made.

### **Directions**

If you need direction please see map on my website link ;- <https://www.southwellacupuncture.co.uk/contact/>

These procedures are for both your and my safety to reduce the possible spread of virus's or infections, thank you for your co-operation.

All the best

Hannah